### SL 2019/20 - Lecture L4 - 22/10/2019

### **Exercise 1: Telco Customer Churn first data analysis using Python (Part 2)**

Please, execute the following tasks and provide answers to the proposed questions.

### **1.** Open the Telco Customer Churn dataset page in Kaggle.

- Hint: <u>https://www.kaggle.com/blastchar/telco-customer-churn</u>
- Have a look to the "Overview" tab to understand something more about the dataset

...after having developed points 1 to 24...

### 25. In a new cell show the histograms of each numeric variable (i.e., column) in the dataset

• Hint: try to find a specific method in the DataFrame API documentation

### 26. In a new cell show the box-plots of each numeric variable (i.e., column) in the dataset

- Hint: try to find a specific method in the DataFrame API documentation
- Does this chart provide a good visualization? Why?
- Try to generate one box-plot for each numerical variable
- Try to put all three charts in the same figure using the subplot function

#### 27. In a new cell show the histograms of the categorical variables in the dataset

- Hint: try to use a function from the Seaborn library which counts the number of time each element appears and makes a related bar plot
- Hint: use the subplot function to put all the charts in the same figure
- Hint: resize the figure so that to avoid overlapping and enable a clear visualization of all charts

# 28. In a new cell generate a new DataFrame called data1 and containing only variables gender, Partner, MonthlyCharges, Churn

• Hint: you could try also other selections

#### 29. In a new cell show the first 5 rows of the new dataset

#### **30.** Convert categorical values in data1 to numeric as follows:

- gender: Male=0, Female=1
- Partner: No=0, Yes=1
- Churn: No=0, Yes=1
- Hint: find similar code in the Titanic notebook if needed

# **31.** Generate a separate Series variable called data1Churn for the dependent (churn) variable and drop it from DataFrame data1

- Hint: Series is a data structure defined in Pandas, try to find its documentation page
- Hint: each column of a DataFrame is a Series
- Hint: learn how to drop columns from a dataset in the Titanoc notebook
- What is the difference between data1[['Churn']] and data1['Churn']?
- When single square brackets are used with Pandas DataFrame? When double brackets are used instead?

# 32. Generate a linear logistic model using data1 as independent variables and data1Churn as dependent variable, then show the model "score"

- Hint: try to find a function for linear logistic model learning in the sklearn library
- Hint: find similar code in the Titanic notebook if needed

# 33. Show the parameters of the linear logistic model computed above. Which variable seems to be more related to customer churn?

• Hint: find similar code in the Titanic notebook if needed

# 34. If you want, click on the *Sharing* field on the right hand side menu and share the notebook with me (Kaggle user: albertocastellini)

• No score/evaluation provided, don't worry :-)

# 35. How can the logistic model be generated using the statsmodels library instead of the sklearn library?

• Try to find examples of usage (https://www.statsmodels.org/)