

**Exercise 1: Telco Customer Churn first data analysis using Python (Part 1)**

Please, execute the following tasks and provide answers to the proposed questions.

**1. Open the Telco Customer Churn dataset page in Kaggle.**

- Hint: <https://www.kaggle.com/blastchar/telco-customer-churn>
- Have a look to the “Overview” tab to understand something more about the dataset

**2. Check the main properties of this dataset in the “Data” tab.**

- How many samples (rows) does it have?
- How many variables (columns)?
- What does each row/column represent?
- Which is the “target” column? What does it represent?

**3. Download the dataset into your computer.**

- Which is the extension of the downloaded file?

**4. Uncompress the file**

- Which is the extension of the uncompressed file?

**5. Open the uncompressed file by both a text editor and a spreadsheet software**

- Which symbol is used to separate columns?
- Which symbol is used to separate rows?
- Which values can you find for variable SeniorCitizen? And for variable Partner?

**6. Generate a new notebook for analyzing this dataset**

- Hint: click on “New Kernel”, then choose the Notebook kernel type, on the right
- Assign the following title to the notebook:  
SMDA\_L3\_ExPython\_TelcoCustomerChurn\_YourSurname
- Then click on the “Commit” button on top-right to make the notebook ready to be started

**7. Open the notebook documentation page to get help if needed**

- Hint: click the “Docs” link on the right-bottom of your notebook page

**8. Select the first cell (we will call it “Library import cell” in the following), run it**

- What is the output of this action?
- What does the code “*import numpy as np*” do? Can you provide a reference website for this library?
- What does the code “*import pandas as pd*” do? Can you provide a reference website for this library?
- What does the code “*import os*” do? Can you provide a reference website for this library?
- How many data files are available? Please provide their names.

**9. Add to the first cell new lines to load the following libraries: seaborn, matplotlib.pyplot, sklearn.linear\_model (only LogisticRegression)**

- Hint: find similar code in the Titanic notebook if needed

**10. Select the first cell and add a new cell on top of it**

- Hint: use the button on top-right of the cell

**11. Select the new cell and transform it in a “Markdown” cell, then copy all the text in this pdf file and paste it in the new Markdown cell**

**12. Please write your answers to the questions above in the new Markdown cell. From now on you can use the same cell to write your answers as well**

**13. Select the “Library input cell” and add a new cell below it**

**14. Use the new cell to load the Telco Customer Churn dataset into a Pandas DataFrame variable called *data***

- Hint: find similar code in the Titanic notebook if needed
- Remind to run the cell after writing the code-box

**15. Add the following comment before data loading line: “Data acquisition”**

**16. Add also a Markdown cell before the data loading cell and write in bold the text “Data acquisition”**

- Markdown cells should be used to give a structure to the report, hence they should be added before each new section

**17. In a new cell show the number of rows, the number of columns, and the total number of cells in the dataset**

- Hint: display the related *parameters* of the Pandas DataFrame
- Hint: use the *print* function to print the results
- You should print, in particular, the following strings:
  - “The number of customers is XXXX”
  - “The number of variables is YYYY”
  - “The total number of cells is ZZZZ”
- Other hints:
  - How can you select a single element from the shape tuple?
  - How can you convert a number to string?
  - How can you concatenate two strings?
  - How can you print the final string?

**18. Add the following comment at the beginning of the cell: “Dataset dimension”**

**19. Add a new markdown cell before this cell and write in it the title “Data Analysis”**

**20. In a new cell show the names of the variables in the dataset**

- Hint: print the *column*’s names of variable *data*

**21. In a new cell show the *first* and *last* 10 rows in the dataset**

- Hint: find the correct DataFrame *methods* in the Pandas’ documentation

**22. In a new cell show i) the type of variable *data*, ii) the number of missing values for each variable, iii) the type of each variable, iv) the total memory used to store variable data**

- Hint: all this information can be provided by a single method of DataFrame
- How many missing values are there in total?
- Which variables are categorical?
- Which variables are numerical?

**23. In a new cell show the following basic statistics for all numerical variables: number of non-missing values, mean, standard deviation, minimum, maximum, median, 1<sup>st</sup> and 3<sup>rd</sup> quartiles**

- Hint: all this information can be provided by a single method of DataFrame

**24. In a new cell show the following basic information for all categorical variables: number of non-missing values, number of unique values, most frequent value and frequency of the most frequent value.**

- Hint: all this information can be provided by the DataFrame method used in question 22, using specific arguments
- Can you see any strange value in this result?

**25. In a new cell show the histograms of each numeric variable (i.e., column) in the dataset**

- Hint: try to find a specific method in the DataFrame API documentation